August 25, 2006

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	Z D	Α .	i don t remember what I had in mind at that	25	A	When somebody is stabilized on their Coumadin,

Roger Hale August 25, 2006

Page 66 Page 68 our standard of care is every 30 days. If there's a a prior MI, myocardial infarction. problem and we alter the medications, you know, increase 2 Q Otherwise known as a heart attack? or decrease the amount of Coumadin, we can do that in a 3 A A heart attack, in lay terms. shorter time frame, every 10 to 14 days. 4 Q Did the fact that he had an implanted 5 5 Q So is it fair to say that you concluded his defibrillator make any difference to the Coumadin? Coumadin was stabilized? 6 6 A The dosage? 7 7 A His INR. Q Yeah. 8 8 Q His INR was stabilized? Α Not to my knowledge. 9 9 Q Did the therapeutic level of Coumadin vary 10 Q And you would not have waited 30 days? 10 depending upon whether or not he had an implanted 11 A Correct. defibrillator? 12 Q Is it fair --12 A No. The implant doesn't change the lab value. 13 13 A And then we have, like, Dr. Billman review that Q Does somebody with an implanted defibrillator 14 to see if he wanted to make any changes. And he didn't on need to have Coumadin? 14 15 15 the visit that he came in on. A I don't believe just the fact that they have the 16 Q Is there any indication, in Dr. Billman's note 16 implant in and of itself would be reason to be on 17 of 5/8, that he reviewed the lab work? 17 Coumadin. But the reason they have the implant, prior MI 18 A He didn't write it down. From my experience 18 or other, would be reason to put them on the Coumadin. 19 19 working with him, he would do that. Q So it goes hand in hand, but there's not a 20 Q But any comments, then, that he had about the 20 causal connection, if you will? 21 21 lab work would not appear in here? A As I understand it. 22 A He didn't write anything down. 22 O Okay. 23 Q Would Dr. Billman make notes anywhere other than A Typically you see them together, but they're 24 the progress notes? both treating the same condition but for different 25 A No. 25 reasons. Page 67 Page 69 1 Q Progress notes is the location where everybody 1 Q Do you know whether there's a different 2 2 involved in the inmates' care should be making notes, therapeutic range for Coumadin depending upon whether 3 3 right? somebody has an implanted defibrillator or not? 4 4 A Correct. There's a separate section for dental A I guess I'm not understanding. 5 and psychiatric. 5 Q Well, when we're looking at a therapeutic range 6 6 Q Okay. In terms of the medical side, at least, that Mr. Hale [sic] has here for --7 7 this is where they should appear? A Hughes? 8 A Should be. Uh-huh. 8 Q -- sorry, Hughes -- on the 28th for the INR of 9 9 Q If we look at the note from April 28th, on page 1.9, you said that was a tad low. 10 five, that's Mr. Hughes's note? 10 A Well, 1.9. It should be at least 2. So I guess 11 A Correct. 11 "yes" is the answer to your question. 12 12 Q And there's a report on the INR? Q Okay. So when somebody has an implanted 13 13 A Correct. defibrillator, is there a different therapeutic range than 14 Q The INR at that point was 1.9 --14 you would see if somebody doesn't have a implant? 15 15 A Correct. A Again, they kind of go hand in hand. So, 16 16 Q -- which was not considered a stabilized level, yeah -- it would be like -- there's a reference range on 17 right? the lab slip if they have a mechanical valve or, you know, 18 A Wasn't therapeutic, correct. 18 if they're being treated post MI, and that's what I'm 19 19 Q Was outside the therapeutic range? looking at. 20 20 A Just a tad low. Q Okay. PT at 18.4, was that a therapeutic range? 21 Q What was the therapeutic range for somebody with 21 A I'd have to look back at the thing. I believe 22 22 an implanted defibrillator? that's just slightly low as well. 23 23 In any event, you would agree that Mr. Davis's A 2 to 3.1, on Mr. Hughes's note. But it's not --24 my understanding, the Coumadin is not because he had an 24 condition was not stabilized enough for his PT/INR to run

30 days, at least as of April 28th?

implanted defibrillator. The Coumadin was because he had

Roger Hale August 25, 2006

Page 70 Page 72 A That's why he wrote the order to do it again. 1 Q If Mr. Davis's blood pressure had been checked 2 And then my order was after that was done. 2 after June 11, 2002, would you agree with me that that 3 Q And that order was consistent with what Shirley 3 should appear either in the health care progress note that Hawkins had written on the 22nd when he was transferred? 4 we've had marked or in the vital sign flow sheet? 5 A Correct. Correct. 5 A It could be in the progress notes. It could be 6 Q Is it fair for us to assume, then, that, when on the flow sheet. It could be on the medication you wrote the order on May 19th to draw the INR in 30 7 dispensing form. And it could be on transfer sheet. days, that you concluded he had stabilized by that point 8 Q But it should be reported somewhere if it was 9 9 done? 10 A That would be my assumption. A You would hope somebody would write it down. It 10 11 Q Is it also fair for us to assume that you 11 happens where they don't write it down. 12 concluded, on May 19th, that his blood pressure had 12 Q From a medical standpoint, can you think of any 1.3 stabilized? 13 good reason to take a blood pressure and not write it 14 A No, not necessarily. 14 Q Why would you wait 30 days to recheck that, 15 15 A No. Do I see that happen routinely? Yes. 16 then, if his blood pressure -16 Q Why? 17 A Because they were just starting to do some 17 A I don't know. I always write down when I take 18 changes on him. He wasn't severe hypertensive. 18 them. Weights, blood pressures, all of that. I've 19 Q Do you know how often Mr. Davis's blood pressure 19 seen -- in all the years I've been working, people do it 20 was checked after Dr. Billman's recommendation to tighten 20 and then don't document it. 21 21 Q Makes it difficult to have accurate information 22 Okay. And you're showing me a vital sign flow 22 about a person's condition when people don't write it 23 sheet. 23 24 A The order that I wrote was a minimal order. And 24 A I would agree with that. How we take notes in 25 medicine has changed significantly from when I first got the nurses again have a lot of discretion and they do a Page 71 Page 73 lot more than necessarily what the minimal order is. And into medicine in 1974 until today. It's completely this would have been made available to me on the 5/19 2 changed. It used to be a record for myself on what I've 3 date, the vital signs flow sheet. 3 done. It's now become a legal document, you know. 4 MR. MATTHEWS: Mark that as the next exhibit. 4 Not everybody has progressed with the times. 5 (Exhibit 5 marked.) 5 especially some of the older physicians. You'll find they 6 BY MR. MATTHEWS: 6 don't write everything that I would write. 7 7 Q Exhibit 5, the vital sign flow sheet, is the Q You get no disagreement from me on that point. same document you just pulled out of your working file, 8 8 A You've seen some of the old -- but it's changed. 9 right? 9 In my lifetime it's changed significantly, what a medical 10 A Correct. 10 record was in the old days to what I see it as today. 11 Q And that's what you just showed me a moment ago? 11 Q So there's people writing down less information 12 Correct. 12 today? 13 Q And this tells us that, after Dr. Billman's 13 A They shouldn't be. order on the 8th of May, 2002 to tighten up control of his 14 Q lagree. 15 blood pressure, that it was reviewed again through June 15 A But are there people out there that don't? 16 11th, 2002, right? 16 Correct. 17 A Right. 17 Q From your standpoint as the institutional health 18 Q And after that there's no further monitoring? 18 care officer for PCC, you would expect everybody reporting 19 A Not on this sheet. The nurses again would do 19 to you to write down vital signs if they took them, right? 20 that. I don't know if they started another sheet or if 20 A I counsel that on a routine and regular basis. 21 they felt it was in his parameters which he had written. 21 Q And despite your counseling, people don't always 22 Q Is there any indication in the records, that you 22 follow that order; do they? 23 see, that Mr. Davis's blood pressure was checked again 23 A That's correct. They'll take a blood pressure after June 11th, 2002? 24 and then they don't write it down. And normally that's

when it's a completely normal value.

25

A Not that I see

Roger Hale August 25, 2006

Page 74

10

- 1 O Are there also occasions where people take blood 2 pressure and it's not a normal value and it doesn't get 3 written down?
- 4 I've not caught them doing that; I've not seen 5 that.
- 6 Q But then again, you can't tell when it isn't 7 written down?
- 8 A Oh, if I'm not there and watching what's going 9 going on.
 - Q Who has access to the medical chart?
- 11 A Medical providers and the nursing staff.
- 12 Q Do correctional officers have access to it?
- 13 A No. They -- we'll seal them up to go to another 14 facility, but they are not to come in and read through the 15 chart. It's a confidential document. The superintendent 16 cannot do that. The dental, psychiatric, medical 17 providers, and nursing staff are the only ones that have 18 direct access to the medical file.
- 19 Q And they're the only ones that are supposed to 20 be making notes in the medical file?
- 21 A Correct. Now, I can receive a memo from 22 security about an inmate's involvement in whatever, and 23 that may go in the medical file. But they're not coming 24 in and writing in the medical file. Somebody gets in a

fight or, you know, they're found doing drugs or alcohol

Page 75

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- or whatever else, and security will send a memo to let us know, that might go in the medical record.
- 3 Q Are there indications -- strike that.
- 4 Are there times when security may find a medical situation after medical staff has left for the day and 6 then send you a note about it?
- 7 A Possibly. More often than not, they would call 8 me.
- 9 Q And let you know?
- 10 A Yeah.
- 11 O And should that appear in the medical file?
- 12 A If I received a phone call, yeah, I would put it 13 in there.
- 14 Q What documentation would there be in the medical 15 file if an inmate had a problem with dizziness after the 16 medical staff had gone home and he was taken out of his cell to be checked?
- 17 18 A What documentation would be available? If it 19 was a security officer, I would hope that they would 20 either call me, or whoever's on duty, and/or send like a 21 memo of what they found. And that would -- either I'd
- 22 have the memo in the chart and/or, the next day when I
- 23 come in, I would make the chart entry.
- 24 Q About your phone call?
- 25 About the phone call.

Page 76

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12

- 1 Q Do you ever remember receiving a phone call 2 about Charlie Davis?
- 3 A No. The only time I would be called is when I 4 was "on call."
- 5 O Let me make sure I understand the "on call" 6 then.
- 7 A The seven days I work, I'm on call those seven days. The next seven days, when Hughes is on call, he does that. If one of us is on vacation, a third party may 10 be on call for that period of time.
 - O So if it was your week to be working, you're the "on call" person?
- 13 A Normally speaking. There are instances where I don't pull call for specific reasons, and then it would be -- we have an "on call" system. There's always a backup. There's a statewide "on call." So if I'm someplace, like 17 in this building, and my cell phone didn't ring here, the 18 medical security staff could call the statewide "on call" 19 person to get orders. There's always a backup.
- 20 Q As I understand it, you were the one that made 21 the decision to change Mr. Davis's INR draw to every 30 22 days, right?
- 23 A At that stage, subject to change each time you 24 look at the lab test.
 - Q You made that decision without examining him,

Page 77

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15

- 1 true?
- 2 A My guess is I probably just reviewed the lab
- 3 result.
 - Q Is there any indication in the chart notes that you examined Mr. Davis other than on May 2, 2002?
- 6 A No.
- 7 O Is there any indication in the chart notes that a physician ever examined Mr. Davis?
- 9 A I have no idea, on the 10/28/02 entry, who that 10 is. I don't know if that was -- I have no idea.
- 11 Q 10/28 is on the Lemon Creek notes, right?
- 12 A Correct.
- 13 Q While he was at Palmer, is there any indication 14 that he was ever seen by a physician?
 - A Not that I see in these notes.
- 16 Q During that time period, from the end of April 17 until the end of October 2002, did you have a physician 18 coming through Palmer on a weekly basis?
- 19 A I would think so. That was the routine at those 20
- stages. Again, there were times when something would 21 happen that maybe one week here or there somebody didn't
- 22 show. But by and by, there should have been at least one
- 23 physician a week, and with Dr. Billman coming in sometimes 24 there, too.
- 25
 - How often was Dr. Billman actually coming

20 (Pages 74 to 77)

August 25, 2006

			August 25, 2000
	Page 7	8	Page 80
1	through?	1	A Correct.
2	A I want to say at that time once or twice a	2	
3	quarter. He wasn't coming very often.	3	A Another facility. I think that's Juneau.
4	Q So is it possible that this entry by Dr. Billman	4	Q And that's for the one on September 20
5	was the only time he came through while Mr. Davis was	5	A 3rd. It was initialed on 23 September '02.
6	there?	6	Q Okay. Would you agree with me, Mr. Hale, that,
7	A lt's possible.	7	on each of the reported lab results, the PT test portion
8	(Exhibit 6 marked.)	8	of the test was outside the reference range?
9	BY MR. MATTHEWS:	9	A Yeah.
10	Q Take a look at Exhibit 6, if you would.	10	Q Is it fair to conclude that, in ordering Mr.
111	A Okay.	11	
12	Q Do you recognize those documents?	12	- · · · · · · · · · · · · · · · · · · ·
13	A Yes.	13	
14	Q Is that a collection of the lab reports for	14	
15	Mr. Davis's PT and INR tests that were done while he was	15	
16		16	
17	A It appears so.	17	_
18	Q Are you aware of any other PT and INR test	18	
19	reports for the time period that he was at Palmer?	19	
20	A No. Each one of these numbers should reflect	20	Q Only based on the INR?
21	(Off record.)	21	A Well, not only, but that's where the key to the
22	THE WITNESS: The number in the progress notes	22	treatment is, is in the INR. There are some folks that
23	should reflect down here on the requisition number.	23	recommend only an INR be drawn now.
24	BY MR. MATTHEWS:	24	Q On the Quest report that appears on the
25	Q Okay. That's where that should appear, then?	25	appears to be the fourth page of the exhibit, it gives
	Page 79		Page 81
1	A Right.	1	three different ranges for the INR reference ranges.
2	Q And the requisition number appears down in the	2	Do you see that?
3	lower left-hand corner of each of these sheets?	3	A Uh-huh.
4	A Correct.	4	Q One is for somebody who's not on anticoagulant
5	Q At least on the ones that were done by DynaCare,	5	therapy, meaning Coumadin, right?
6	that's true. Does that also appear to be the case on the	6	A Right.
7	Quest Diagnostics?	7	Q And then there's another range for routine
8	A It should be. I think that's the time we just	8	therapy?
9	changed our lab provider. They're contracted.	9	A Uh-huh.
10	Q So I could just - yeah, it looks like it's just	10	Q And a third range for somebody who's got a
11	cut off here where it says, "Requisition," up in the upper	11	mechanical prosthetic valve, right?
12	left, on the Quest sheet.	12	A Correct.
13	A Yeah. It's the same idea.	13	Q Is there a similar set of ranges for the PT
14	Q There's handwritten initials appearing on the	14	test?
15	first page of this exhibit.	15	A Each lab will have its own reference ranges.
16	A Roger Hughes, right.	16	And if they have that, they're required now, under what I
17	Q That's Roger Hughes in the circle? Same thing	17	believe is the CLIO (ph) rules, that they have to document
18	on the second page?	18	that on these forms.
19	A Yes.	19	Q If we look at these lab reports together as a
20	Q And on the third page?	20	progression, it appears that, on the initial report of
21	A Mine.	21	April 26, Mr. Davis's INR at least was on the low side,
22	Q That's yours? Okay.	22	right?
23	Fourth page, is that Roger Hughes again?	23	A Right.
24	A Hughes.	24	Q And the PT test was high, but just barely
25	Q Fifth page is yours?	25	A Correct.

Page 82

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6

9

1 Q -- right?

2 Then we go to the May 10th report, the PT test 3 is higher again?

- A Right, as his Coumadin was increased.
- Q Okay. And the INR is higher --
- A Within the therapeutic range.
- 7 Q -- and now within the therapeutic range. And 8 that stays consistent to the June 24 report?
 - A Uh-huh.
- 10 O And once we get to the July reports, the INR is 11 higher again and so is the PT, right?
- 12 A Right.
- 13 And the INR is almost out of the therapeutic 0 14 range?
- 15 A Right.
- 16 Q And the INR is significantly higher, right?
- 17 Excuse me. The PT is significantly higher, right?
- 18 A Right.
- 19 Q The same thing is true again on the August 15th 20 test, right?
- 21 A Right. Well, INR was the same. PT was just 22 slightly elevated on that one.
- 23 Q Again, the INR almost out of the therapeutic 24 range, right?
- 25 Well, at the high end. Still in the range,

Page 84

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- A It actually goes into both the pharmacist and
- Dr. Luben. As an internal medicine doctor he's taken some
- hands-on approach to things like Coumadin management.
 - Q That were not present before he was there?
 - Correct.
 - O How is the documentation different?
- 7 A Well, I mean, there's a formalized process that
- they follow now, where the lab results are faxed to
- central office, to the pharmacist and to Dr. Luben. And
- 10 if they have recommended changes, they send that to us in 11 writing.
- 12 Q Okay. So in the old days, if I can call it 13 that, the lab results would be sent simply straight to
- PCC? 14
- 15 A Correct. We have a printer that goes from the 16 lab straight to my desk.
- 17 Q And so the lab results would be available for a physician coming through on a visit --
- 19
- 20 Q - but they would not be sent directly to a 21 physician --
- 22 A Unless there was a problem. A phone call might 23 be made.
- 24 I encourage my physicians at every opportunity to make a note that they have reviewed whatever it is that

Page 83

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- 1
- 2 Q Did that progression cause you any concern for 3 Mr. Davis at the time?
- 4 A Not that I remember. Again, at that time I 5 would have the physician that came in reviewing along with 6
 - Q But we don't see any indication that a physician looked at this other than Dr. Billman?
- 9 A Yeah, they didn't necessarily make a note, but I 10 would -- that was my standard of practice then, was to 11 have them review.
- 12 O Is there any indication that you can show me in 13 the records we've looked at, either the vital sign sheets, 14 the progress notes or the lab reports, that a physician other than Dr. Billman ever reviewed Charlie Davis's 15 16 medical file?
 - A Not that they wrote down.
- 18 Q Do you have a specific memory of having 19 discussed Charlie Davis with a physician?
- 20 A Other than my standard of care that I provide. 21 I mean, I know what I do. I ask them to review -- PTs are
- 22 something they review every time they can come in, if 23 there's been one drawn. We now have a formalized way of
- 24 documenting that that we didn't have in the past.
 - Q And what is that formalized way?

Page 85

5

- I've presented to them, but unfortunately they don't
- 2 always document that.
- 3 Q Was that something you were encouraging your physicians to do back in 2002?
 - A Always have.
 - (Exhibit 7 marked.)
- 7 BY MR. MATTHEWS: 8
 - Q Do you recognize Exhibit 7 at all?
- 9 A I recognize what it is.
- 10 Q You don't remember seeing the document?
- 11 A Not off the top, no.
- 12 Q What it is -- appears to be an order from
- 13 Mr. Davis's private physician in Haines that he should
- 14 have an INR test done twice monthly, right? 15
 - A It's a prescription.
- 16 Q When an inmate comes into PCC, how do you deal 17 with the fact that they may have prescriptions from a 18 private physician?
- 19 A I follow the policies and procedures of the
- department. This provider has not requested practice
- privileges in the Department of Corrections, so I can only
- take this under advisement. Whether it's for a drug, a
- lab test, surgery, whatever, we take it under advisement.
- Then either myself or one of the other providers have to
- write our own orders.

Case 3:02-cv-00214-JKS Document 99-9 Filed 10/13/2006 Page 7 of 18 Roger Hale August 25, 2006 Page 86 Page 88 Q So as a matter of formal policy, you can't 1 A That is part of the screening intake when they 2 follow this as an order --2 come in, the nurses. That's one of the things that they 3 try to elicit from the new inmate coming in, that they A Correct. 4 have a special need. And they get transferred from place Q -- but you can take it as a suggestion of a 5 treating physician -to place and sometimes they don't remember to tell us, the 6 A Correct. day they walk into the facility, that they have this type 7 7 of special need. And so a few days after they're in, Q -- and consider it for what it's worth? 8 A Correct. It's the same with any prescription. 8 it's, oh, by the way. 9 (Exhibit 8 marked.) Q Were you aware of this memo at the time 10 BY MR. MATTHEWS: 10 Mr. Davis was there? 11 Q Do you recognize Exhibit 8? 11 A Not specifically. I certainly wouldn't have had 12 From the package I previously had, yes. 12 a problem with it. If it would have gone directly through 13 Q Did you write that memo? me, I would have signed off on it, but it's not something 14 A No. 14 that would require my signature on it. It's an 15 Q Do you know who did? 15 appropriate thing to do -- for the nurses. 16 Q Correct me if I'm wrong, but it sounds like your A Nope. 16 17 17 hands-on involvement with Charlie Davis was pretty Q Is there any way to know who did? 18 A No. 18 limited? 19 Q But you know you didn't? 19 A Correct. 20 20 A I do know that for a fact, because I always sign You had the one examination when he came in for O my memos that I do. I don't have a secretary; I type all 21 21 leg pain? 22 my own. And you will see my initials and/or name on every 22 A Correct. 23 memo. I can't think of any time I have not put it down. 23 But other than that --0 24 Q So you know for certain that it wasn't you --24 A And his grievance. 25 But from a medical standpoint, to coin a phrase, A Correct. 25 Page 87 Page 89 1 - but beyond that we can't tell? you pushed some paper about Mr. Davis, but you weren't 2 actually involved in the day-to-day care? Α No idea. 2 3 O Would it have been somebody on your medical 3 A Pretty much. 4 staff? 4 Mr. Hughes had more contact with him? Q 5 A My guess would be one of the nurses. 5 Α Yes. 6 6 Q Would you and Mr. Hughes sit down and talk about Q Do you know why this memo was written? 7 7 A My guess is is that Mr. Davis said something to specific inmate cases at any given time? 8

- one of the nurses about him being wanded by security. And
- I'm guessing Mr. Davis provided the copies out of his book
- 10 that the state wanded him, which is a routine thing.
- 11 Sergeant Barnhart, who was a shift supervisor at that
- 12 stage, would be required, every time an inmate moved from
- 13 one place to another, would have to wand down as part of
- 14 their screening process.
- 15 Q And somebody with an implanted defibrillator, 16 wanding them down, not necessarily a good idea?
- 17 A Correct.
- 18 Q Yeah.
- 19 A And it explains it in the pamphlet.
- 20 Q Right. So the purpose of this memo appears to
- 21 be fairly self-explanatory --
- 22
- 23 Q -- to alert the security staff that this guy has
- got a special condition and you can't do things because of
- his defibrillator?

- A Sometimes yes, sometimes no.
- 9 Q If there was a particular problem, you might 10 discuss it?
- 11 A Possibly, yeah. If somebody has died or, you
- know, a catastrophic event or something, or if we want 12
- 13 somebody to follow something special from week to week.
- 14 We have -- we talked to each other at the end of our work
- 15 weeks.
- 16
 - Q Kind of a shift change, if you will?
- 17 Uh-huh. Α
- 18 Otherwise, the reason for having progress
- reports, progress notes, is to make sure that you can have 19
- 20 continuity of care?
 - A Oh, yeah. That's a given. The Department of
- 22 Corrections rotates people on a routine basis, and so we
- 23 have to be able to contact -- you know, let the next
- 24 facility know.
- 25 When I first started at PCC, the average stay

23 (Pages 86 to 89)

August 25, 2006

Case 3:02-cv-00214-JKS Document 99-9 Roger Hale Page 90 Page 92 was, I think, three and a half years on the medium side. 2 And now it's like 30 days. So it's changed significantly. 3 Q Okay. So you've got people rotating in and out 3 4 of there on a regular basis? 5 A And that's not special for PCC; that's 6 department-wide. 7 7 Q Why so much movement? 8 8 A You'd have to ask the administration. It has to 9 9 do with putting -- they're designated community custody, minimum, medium, maximum, closed, what have you, and they 10 10 11 have to put people in beds that are available. 11 12 In the olden days, theoretically, when somebody 12 right --13 13 went to jail, they went to maximum security, progressed to 14 14 medium security, to minimum, to community. That was the 15 theoretical model. And now we get people coming into jail 16 that are community custody eligible from the get-go. It's 16 17 all changed. And I don't know all the details of why 17 they've done what they've done. We also send people to 18 19 Arizona. You know, just a variety of places they go. 19 20 Q Does it make it more difficult for you to do 20 21 your job when you're getting people rotating in and out? 21 22 22 A It's changed how I do my job. I don't know --23 "difficult" is a relative term. 23 24 O More challenging? 24 25 25 It can be. When you have somebody three, five, Page 93 Page 91 ten years, it's a lot easier to do long-term maintenance 2

- than somebody we've had for six months. You know, you're 3 just starting to get to know the person, then they're 4 gone. Just a different way of working. MR. MATTHEWS: Let's go off record for a minute. 5 6 (Off record.) 7 (Exhibits 9 and 10 marked.) 8 BY MR. MATTHEWS: 9 Q Mr. Hale, while we were off the record, we've
- 10 now marked as Exhibits 9 and 10 to your deposition some 11 documents relating to a prisoner grievance filed by 12 Charlie Davis; is that right? 13 A Correct.
- 14 Q Starting with Exhibit 10 first, the first page of that exhibit appears to be Mr. Davis's grievance, 16 right?
- 17 A Correct.
- 18 Q And then you were tasked, in your position as 19 the institutional health care officer, with responding to 20 that grievance?
- 21 A As well as investigating the grievance.
- 22 Q And then the second page of Exhibit 10, is that 23 your investigation?
- 24 A Yes.
- 25 And it appears in the top portion of it,

- correct?
- A Correct.
- Q And your answer is, "The issue of manning/staffing cannot be addressed at this level. I spent about 20 minutes explaining how he can access medical (that is available at PCC);" is that right?
- A Correct.
 - Q So that was the sum and substance of your investigation?
 - A Correct.
- Q Mr. Hyden then reviewed your investigation,
 - A Right.
- Q -- and concluded that your investigation didn't address the grievance?
- A Correct. What he's asking for is something that I could not provide.
 - Q "What he," meaning Charlie Davis?
- A Charlie Davis, correct.
- Q And what was it that he was asking that you couldn't do?
- A He wanted to have Palmer Correctional Center staffed 24 hours a day with nursing staff that he had
- - And that wasn't something that you could help
- him with?

3

7

8

- A Absolutely not.
- Q Why not?
- 4 A Well, first off, inmates don't set up staffing levels. And second off, I don't establish staffing
- 6 levels. That's done through the department.
 - Q Did Mr. Davis explain to you why he felt that 24-hour nursing care was needed at Palmer?
- 9 A In a roundabout way, yes. What he -- what I 10 spent the majority of my time talking with him -- that's the first thing I did. What do you mean in this
- grievance. What is it -- let's get away from the legal
- 13 terms and all the rest. What is it that you want that's
- 14 not being met.
- 15 And what he had the biggest concern with is that 16 he didn't know -- he claimed he didn't have any knowledge 17 of how to contact me directly or PA Hughes or even one of 18 the physicians that come in.
- 19 And that's why I went through -- I spent a long 20 period of time on how he can access medical. If he feels
- he needs something specific, he has to put it in writing.
- 22 If he catches one of the nurses out in the dining hall and
- 23 talks to them, she's probably had 10 other people say
- 24 something and the message may not get to me.
 - In the inmate handbook and in the orientation

24 (Pages 90 to 93)

Roger Hale August 25, 2006

Page 94 Page 96 when screening in, it explained what it is they need to do writing and it will get to me? 2 to access medical, and he claimed that he didn't A And I explained how he does that. 3 understand or didn't comprehend what it was that he was 3 Okay. 4 told at Lemon Creek and then when he came to PCC. So I 4 A And to not just talk to anybody out in 5 spent 20 minutes explaining it to him. population that -- you know, that works for the state. 6 So that part of his grievance I could address, Unless it's an emergency. 7 but the staffing... 7 O And emergencies are dealt with differently, 8 Q Did he explain to you why he thought 24-hour 8 obviously? 9 staffing was important for PCC? 9 A Correct. Correct. 10 A I believe he tried to, if i remember the 10 Q After your meeting with Mr. Davis, what further 11 conversation. I don't remember the exact words; it was 11 involvement did you have with his grievance? some time ago. But I think, yeah, in essence he wanted it 12 12 A I don't think I had any further. I fill in my 13 to be a nursing facility, a nursing home, and the 13 section; it goes to the superintendent. He did his 14 Department of Corrections at PCC doesn't provide that. 14 response to that. And then Mr. Davis had the opportunity 15 Q Did he explain to you that he was concerned 15 to appeal that decision because I could not address what 16 it is that he wanted on this. I don't have the authority about the quality of care he was receiving? 17 A I don't know if he used those terms, but he was 17 at my level to say, yes, we need 24-hour nursing care at 18 concerned that he didn't know how to contact me or the 18 PCC. 19 other providers if he had a specific problem. 19 Q Mr. Hyden, in his response to your 20 Q Did he explain to you that he didn't feel that 20 investigation, suggested that Mr. Davis perhaps should be 21 the care he was receiving was adequate? 21 transferred to another facility? 22 A I believe so, but again, based on he didn't know 22 A And as a superintendent he has that right. 23 how to ask for it. 23 Okay. 24 Q And from your standpoint, it was his 24 A I don't remember him talking to me about that or 25 responsibility to ask, not PCC's responsibility to --25 why he felt that way. Page 95 Page 97 1 A I can't be responsible for what it is that he Q Typically, how does the grievance work? Once thinks he needs to have. That's why we have the process you've done your investigation, the paperwork then goes to of screening in, to have them tell me that something is 3 the superintendent to review? overdue or is needed. It's his responsibility to let us 4 4 A Right, and it's been called the facility 5 know. 5 administrator, used to be the grievance officer. 6 6 Because we have such an overturn of inmates, And they have specific things that they say; 7 it's impossible to track every little thing each person 7 they agree with my findings or they disagree with my 8 wants. And just because I've ordered something at PCC 8 findings. And in this case, it was I didn't -- I couldn't 9 doesn't mean, when he gets to Lemon Creek, that they 9 address what it was that he was asking for. 10 10 necessarily have picked up that order. Q Is there some process in there where you and the 11 Q So that's why you do the transfer screens? 11 superintendent discuss the grievance? 12 12

Correct. And that's why it's imperative that 13 these guys write a COP-OUT -- if they're having a heart attack, they -- you know, they let the first person know who implements the EMS systems. That's another issue.

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If they have routine care, they need to let us 17 know, and he does that in a COP-OUT. And I explained that 18 to him. You've got to send it to me in writing. You 19 catch somebody out on the floor, if you complain to your 20 house officer, the shift sergeant or one of the nurses 21 verbally, they're not going to discuss it with you because 22 it's a violation of confidentiality and it may not get 23 back to me. And he seemed very pleased with my response

24 from that end.

Q So basically your response to him was, put it in

A Not necessarily. Very rarely. If they had a 13 question to me, they would ask. They'd call me up or, on our Monday morning meeting, would ask something along the 15 lines. But chances are they'd just give me a phone call.

Q In a situation like this, where the superintendent has said, perhaps he ought to be transferred to another facility --

A Uh-huh.

20 Q -- is that something that typically you would 21 have discussed with the superintendent?

22 A Not necessarily. They're in change. If they 23 don't want somebody in their facility for whatever reason, 24 they get rid of them.

Q Including if the reason happens to be medical?

25 (Pages 94 to 97)

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Page 98

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- A Possibly. He might have called me on this one.
- I don't remember specifically on this. If he called, he
- would ask something like, do I think he needs to be under
- 24-hour nursing care, and those sort of things. But
- 5 ultimately, he's in charge and he makes the decisions. I
- 6 can only make recommendations to the department.
 - Q So ultimately, then, it would have been Mr. Hyden's call?
 - A Oh, yeah.
 - He had the authority to make that transfer?
- 11 A If he decided, yes; it's his institution. He
- 12 has the authority to override my recommendations. If I
- 13 had said, you know, he has to stay here for a specific
- 14 reason; it's his institution.
- 15 Q Or if you had said, he hasn't come to me with a 16 complaint, I don't know what the problem is here, I don't
- 17 know why we need to transfer him -
- 18 A That's a possibility.
- 19 Q Mr. Hyden could have said, well, you're talking 20 about a 70-year-old guy with a defibrillator, let's get 21 him to another facility. He had that authority?
- 22 A Oh, absolutely. I'd ask him why; what he felt 23 about that would be indicative of why he had to leave. If
- he's uncomfortable with anybody, he can get rid of them
- 25 for any reason.

Page 99

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- 1 Q Did he need approval from anybody in the medical 2 department to do that, as far as you were concerned?
 - A As far as I'm concerned, no. Again, my
 - experience -- I've had many superintendents I've worked
- 5 with over the years. Don't make me count how many I've
- 6 had. They typically would ask, you know, do you think
- 7 medically that they're unstable; is this somebody that's
- 8 going to die, going to have a serious medical problem
- 9
- 10 Q Would that conversation typically appear 11 anywhere in the record?
 - A I don't -- I can't think. I don't know.
- 13 Q Is there any documentation that we could look to 14 to see whether that occurred?
- 15 A A telephone call to me or to central office? I 16 doubt it.
- 17 Q It's not the type of thing that you would have 18 made a note in the chart about?
- 19 A Depending on how much I thought -- I mean, if
- 20 the superintendent just asked me a question that I think 21 is just, you know, off the cuff, then probably I wouldn't.
- 22 If I thought it was something that was significant, it
- 23 probably would have been.
- 24 What's the Monday morning meeting?
- 25 Monday morning meetings are managers meeting

Page 100

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- with the superintendent, where all the managers of the
- different departments get together and discuss what's
- going on in the facility. Everything from a maintenance
- 4 issue to problems that we're having.
 - Q Including medical issues?
- 6 A In a general sense. It's not we sit down and we
- 7 discuss X inmate with X problem. That's almost never
- done. Typically would be somebody is handicapped and
- needs special attention; they're wheelchair bound or they
- 10 need somebody to help them with their dinner trays or what
- have you medically. I try to give a heads up; this person
- needs to be on one floor. And staffing issues. You know,
- 13 if somebody is out sick, anybody that's in the hospital,
- 14 any ambulance runs we have, those sort of things.
- 15 Q Would you typically attend that Monday morning 16 meeting?
 - A I try to attend every one I can.
- 18 If you're there on --
- 19 If I'm there and there's not something pressing
- 20 in the medical department.
- 21 Are those meetings recorded?
- 22 Tape recorded tape recorded? I've never seen
- 23 that.

24

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- Q Is there somebody who is tasked with writing
- down what occurs at those meetings?

Page 101

- A I believe so, but I'm not involved in that.
- 2 Q Do you ever get copies of minutes or anything
- 3 like that?
- 4 A No, never. In 21 years, never seen minutes from
- 5 it.
- 6 Q Is this memo talking about Mr. Davis's
- 7 defibrillator the type of thing that might come up at a
- 8 Monday morning meeting?
- A It might. I would assume, in that situation,
- 10 Sergeant Barnhart would have been the one that would have
- brought that up. But chances are that would just stick in 11
- the shift office on the side that he was at. And I
- 13 believe it's a clipboard that they have, special needs
- 14
- type of thing, and they would pass it on to the next shift
- 15 that comes on. 16
 - Q From a security standpoint?
- 17 A Security. Because they're the ones that do the
- 18 wanding. No one else would do it, but the shift
- 19 supervisor or his or her designee.
- 20 Q After your investigation of Mr. Davis's
- 21 grievance, he filed an appeal, right?
- 22 A Right.
- 23 Q Were you involved at all in that appeals
- 24 process?
- 25 Α No.

26 (Pages 98 to 101) Exhibit 9

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Q Were you made aware of the appeal?

A At one point I was. I think it was long after it had happened. I assumed he was going to appeal from the get-go, though.

Q Why is that?

A Because I wasn't addressing what it was that he wanted addressed.

Q Did you tell him, during the course of your meeting, he was wasting his time?

A I don't know if I told him he was wasting his time. Because what they need to do, which is what he did, is write a grievance. I can't deal with it at my level; then he appeals it up. And my assumption is, as I had told him, you're going to have to appeal this, because I can't address what it is you're asking.

15 16 That's why I spent the time on what it is that I 17 could help him with physically in that facility that he 18 was having difficulty with. If you feel you need a blood 19 test, if you feel you need to be put up on the 20 telephone -- some of the defibrillators have a telephone 21 that attaches to it -- if you feel you need this, you need 22 that, you have to put it in a COP-OUT so it gets to me. 23 I'm in four different facilities, and the word doesn't always get back to me if you just verbalize to somebody.

25 To me, in managing the facility, that was how to best

difficulty with reading? 1

A No, I have no idea. If he would have mentioned something along those lines, difficulty with reading and writing, I would always refer them to the inmate legal law library, where they have a guy in there that will write specific write-ups for them. Sometimes they type it; sometime they write it. And any time I know that somebody has a reading/writing disability, that's what I recommend.

Q That they go talk to somebody in the law library?

A Correct. I have no idea if I said that to him or if he even mentioned that. That's too long ago to remember. But that's routinely what I would do.

So you expected that Mr. Davis was going to appeal?

A I would have, yes.

O And he did. Do you remember having any 18 involvement whatsoever in the appeal process?

Α No.

20 Were you consulted at all about the appeal?

A No, because again, it was out of my realm.

There wouldn't have been any reason for them to contact 22 23 me.

Q Take a look at the last page of Exhibit 10. 25 That's the response to the appeal.

Page 103

provide care for this inmate.

So, yes, I would expect him to appeal because that's not what he was grieving. That was the issue that I could assist with, but he was grieving that he wanted 24-hour nursing care. And he did not come from a 24-hour nursing care prior to jail and he wasn't put in that in jail.

Q Did he tell you, in the course of that meeting, that he thought the care he was receiving at Palmer was inadequate?

A I don't remember. That was so long ago. What I 12 remember was that he felt he didn't know how to ask for care. Whether that's what he was meaning or not, that's what I took out of that.

Q Your conclusion was that he didn't know how to 16 access the system?

A Correct. And it's a typical problem. I see 18 that routinely with inmates. It's not a unique situation. I don't understand how it can happen, because they're told 20 repeatedly, and it's in writing and in the handbook. But 21 I see that on many of them.

So I re-explain and try and do it in a way that 23 they understand and try to get affirmation from them that they understand.

Q Do you know whether or not Mr. Davis has any

Page 105

A Uh-huh.

Q Have you seen that before?

Α Recently I got a copy of that, yes.

0 Do you remember receiving this at all at the time?

A No. Typically, if I would have received that, 6 7 my initials would be on it.

Q Are you called upon, in your position as health care admini- -- strike that -- as the institutional health care officer, to assist in the appeal process in any way?

A Not very often. They want an independent investigation. They might call and ask my thought on a 12 13 particular issue. This instance was not anything I could 14 address. If they had questions on his access to medical via the COP-OUT system, that would be a reason to call me. 15 16 But if he wants to be in a 24-hour nursing facility or 17 make PCC a 24-hour nursing facility, there's nothing that 18 I could think that they could glean from me.

Q Second sentence of the letter from Mel Henry 20 says, "Your grievance is for the facility where you are housed not having adequate medical staff to meet your medical needs," correct?

A Right.

Q Do you know whether or not there was any review 25 done, as part of Mr. Davis's appeal, as to whether his

27 (Pages 102 to 105)

Page 106

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1 medical needs were being adequately met at Palmer?

- A I assume there was, but they didn't go through me again. Not that I remember.
- Q If you would have been involved in providing information to respond to this appeal, would there be documentation of that somewhere?
- 7 A I would think they would do it in the grievance 8 process, the appeal process, that would have been 9 documented.
- 10 Q Okay.
- 11 A That's how I would do it if I was doing that.
- 12 Q Exhibit 9 is a series of documents that also 13 apparently relate to the grievance appeal. Are you 14 familiar with any of those documents?
- 15 A Other than what I was given here.
- 16 Q Let me ask you this: The first page of that 17 exhibit just appears to be a transmittal to Mel Henry, the 18 health care administrator, from Mike McGinty in Palmer, 19 right?
- 20 A Correct.
- 21 Q And Sergeant McGinty was the grievance 22 coordinator for Palmer?
- 23 A Now it's -- the title has changed now, but yes.
- 24 The made it a much more complicated title: Institution
- facility operations something or other. Yeah, grievance

Page 107

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- 1 coordinator is much easier.
- 2 O Okav.
 - A How the process goes is the inmate writes a grievance. It would go to Sergeant McGinty. Sergeant McGinty would review the grievance to see if it was for medical or security or parole or whatever else. And if it was an appropriate type of write-up, would refer that to that department, in this case Mr. Davis's grievance to me as institutional health care officer. I investigate that grievance and put my response on there.

It goes back to Sergeant McGinty, who then contacts the superintendent, and they go through that grievance process there, and they respond in writing to the inmate, what the finding is. And the inmate gets a copy of what I put down and what the superintendent put down.

- 17 Q Okay.
- 18 A Then, if the inmate is unhappy, dissatisfied 19 with those responses, then they can appeal. The appeal 20 generally goes straight to central office for a higher 21 authority to look at the original grievance.
 - Does that make sense?
- 23 Q Yup.
- 24 A They do their investigation and contact whoever 25 they need to contact, possibly even the inmate depending

Page 108

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- 1 on the scenario, and they have their conclusions.
- And so this was the process of the appeal going
- to central office.
- O So as far as you remember, at least at this point, once you were done with your investigation and it
- 6 went to Superintendent Hyden, you're done?
 - A Correct.
 - Q And you were not called upon to provide further information by central office as part of the appeal?
- 10 A Typically, no. Typically, no. It's so long ago
- 11 on this one, I don't remember anything else. But
- typically, I'm not contacted any further. If I had made a
- blanket statement about what it was that he was grieving
- 14 for, then yeah, they'd do that. But I can't do this at my
- 15 level.
- 16 Q You may not know the answer to this, but I'll 17 ask it anyway because you're here. This packet that I have given you, the pages 496 through 500, appears to be a
- packet that went to central office from PCC relating to 20
- this grievance.
- 21 A I guess. I have no idea what Sergeant McGinty
- 22 would have sent or not.
- 23 Q Okay.
- 24 A It's unlikely that Sergeant McGinty -- I
- wouldn't believe Sergeant McGinty had progress notes.

Page 109

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- O That was my question --
- A I would guess the investigating officer
- contacted one of my nurses and said, would you photocopy
- progress notes and fax them to me. That would be my
- 5 guess. And there's fax transmittals on the progress
- 6 notes, so yeah, that's how that happened.
 - Q There is a fax transmittal, but it --
- 8 A Right here. That indicates it was faxed.
- 9 Q 7/23/1995 looks to be a bit off.
- 10 A Well, the fax machine, the power glitches.
- We're on generator power about a third of the time up
- there, and it writes out the date and time and it resets
- to the original. The nurses -- no one can keep up with
- 14 resetting the date and time on that.
- 15 Q Okay. So your expectation is that this was 16 simply faxed into central office?
 - A That would be my -- yeah.
- 18 Q Is that typically what would happen on an appeal 19 like this?
- 20 A Oh, yeah, as part of the investigation. The
- 21 investigating officer would say, do you have progress
- notes during a time frame, or whatever else. And then,
- 23 depending who was on, would depend on how much they were
- 24 faxed.
 - And that's part of what I was trying to figure

28 (Pages 106 to 109)

Case 3:02-cv-00214-JKS

August 25, 2006

Page 110 Page 112 1 out here. 1 Q Right. 2 A And there are other instances where the whole 2 Oh, there at the bottom I see, yeah, he does Α 3 medical file might be shipped off to Anchorage for their 3 have that. investigation. 4 Q And if you go over to the column that says 5 Q Okay. Researcher, at the top, it says, "Paul," there? 6 A And that makes it hard on me as a practitioner, 6 A Again Bonnie. when your file is gone for, you know, a month. 7 Q Okay. 8 Q Based on what you see here, it appears that it 8 A That would be my assumption. was these two pages of the progress notes that were faxed? 9 9 Do you know, Mr. Hale, why there are other types 10 A Right. And I have no idea if there was more. 10 of researchers listed here for grievances? For instance, 11 But that's all that's in my package and I didn't put it 11 the MAC committee, Paul, Luben, Smithson, those types of 12 together. 12 things? 13 Q Well, the last progress note that's in here is 13 A During this time frame, I believe more than one 14 8/26/02. So from that, we can fairly conclude that this person that would sit in that chair to be the person who 15 was faxed at least as of 8/26/02, right? 15 went in there. If the department decided that Bonnie Paul 16 A Correct. 16 was needed, like, in Nome for a week, somebody else would 17 Q The page that has the number 502 on the bottom. 17 be called in and would sit in and might be -- investigate 18 right after that -grievances. And I'm guessing there are certain grievance 18 19 A Uh-huh. 19 appeals that the person investigating thought needed a 20 Q - is that something you're familiar with at 20 higher authority than them, so they'd take it to the 21 all? 21 medical advisory committee. 22 A No, other than I just saw it here today. I'm 22 The medical advisory committee in those days, I 23 assuming that's part of Sergeant McGinty's log. 23 believe, had Henry Lewgan (ph) -- I mean Henry -- Mel 24 Q Know anybody by the name of Paul that would be 24 Henry, I'm sorry -- Mel Henry and the pharmacist and 25 involved in grievance research? Bonnie Paul. They might ask one of us in the field to Page 111 Page 113 1 A My guess is that that would be Bonnie Paul, who come in and sit on that. A psychiatrist was in there. I is now a different last name, but she was working for the 2 think we had a state dentist who would sit in there. And department in those days as, I believe, the health care 3 they would round table discuss certain items. operations officer. I think that was her title. She's a 4 Q And you have participated in that medical 5 nurse practitioner that typically would have been assigned 5 advisory -it. Mel Henry was -- the administrator in those days was 6 A Over the years, I have. 7 7 a Ph.D., not a medical doctor. And so anything to do with O From time to time? medical issues would go to -- most likely to Bonnie Paul 8 Uh-huh. 9 first to investigate any grievance appeals. 9 Q Would you typically participate in that 10 Q Do you know anything about the last page of this 10 committee if the appeal was from your facility? 11 exhibit? 11 A Only if they requested I come in. 12 A Never seen it before today. I'm guessing that, 12 Q Just so we're clear, MAC committee, you 13 again, that's central office grievance log because it has 13 interpret that to mean -every -- all the different facilities, whether it's an 14 A Medical advisory. 15 appeal or institutional level. 15 Q Do you know what ACO staff refers to? 16 Q One of the things that I was curious about: 16 A ACO staff. I don't. I'm sorry. ACO staff, no. 17 maybe you can help me with this. Under the column that 17 Anchorage Central Office is the only thing I could think 18 says Researcher --18 of. Normally "ACO" means Anchorage Central Office. 19 A Uh-huh. 19 Q I take it you don't have any specific memory of 20 Q -- there are a number of different things that participating in a medical advisory committee review of 20 are listed in here. Next to Charlie Davis it says, 21 Charlie Davis's appeal? "Paul," just like the previous page did, which you think 22 A No. 23 means Bonnie Paul, right? 23 (Exhibit 11 marked.) 24 Α Yeah. Part of the names are blocked out on 24 BY MR. MATTHEWS: 25 mine. 25 Q Do you recognize this document?

August 25, 2006

Roger Hale

Page 114

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7

- 1 A I've never seen it before, that I know of.
- 2 Q Does it appear to be a COP-OUT form that Charlie
- Davis filled out --
 - A Correct.
- 5 -- complaining about the medical care that he'd
- 6 received in Palmer?
 - A Correct.
- 8 Q This was about the same time he filed his
- 9 grievance, wasn't it?
- 10 A Yeah. Typically, the grievance officer will not
- 11 accept a grievance until they've tried to handle it
- 12 informally. And my guess would be Mr. Davis -- this was
- 13 his informal attempt to address the issue.
- 14 Q There's a note under Final Action Taken, "Noted,
- 15 BP, 6/12/02." Do you see that?
- 16 A Yes.
- 17 Q How do you interpret that note?
- 18 A Bonnie Paul. That would be my guess.
- 19 Q Do you recognize that to be Bonnie Paul's
- 20 handwriting?
- 21 A Not off the top. But I've no reason to think it
- 22 was anybody else.
- 23 Q Were you aware of this COP-OUT at the time you
- 24 interviewed Mr. Davis as part of your investigation?
- 25 A I may have been. I don't remember.

Page 115

- 1 Q Did your office in Palmer have an EKG machine?
- 2
- 3 Q Is that something that you ever used for
- 4 Mr. Davis?
- 5 A I don't remember.
- 6 Q Would that be recorded in his chart if it was?
- 7 A Should have been.
- 8 Q Did you have an EKG available in 2002?
- 9 A Yes.
- 10 Q After Mr. Davis's grievance was filed in June of
- 11 2002, and this COP-OUT in earlier June, are you aware of
- 12 any medical exam that he was ever given at Palmer, by
- 13 either a nurse, a PA, or a physician?
- 14 A Nothing off the top, but he was given the
- 15 notification by me on how to ask for anything he felt he
- 16 needed from that point. It's their responsibility to
- 17 contact us, the formal process, the COP-OUT if he felt he
- 18 needed something, wanted something, he had a complaint,
- 19 yeah. Playing ping-pong, hurt his wrist, whatever, he has
- 20 to ask for that.
- 21 Q Is it fair to say that, from your standpoint
- 22 then, unless he asked you for some further specific care,
- 23 there was nothing further he needed?
- 24 A From my discussion with him. You know, I
- 25 explained to him that, if you think you need to have a lab

Page 116

- test, you think you need to have -- whatever it is, you
- need to put that in writing. Going up to somebody out in
- the dining hall and complaining about something doesn't
- get back to me. The only way I can help him if is he
- contacts me directly and his access to contact me directly
- is the COP-OUT form. And if he had any pain, discomfort,
- medication problems, anything at all, he has to contact
- me. This is how you do it (indicating). That's why I
- 9 spent 20 minutes discussing that issue, the issue that I
- 10 could help him with.

11 Q Which is how to fill out the paperwork?

- 12 A How to contact us, how to let us know. I mean,
- 13 because -- you know, he's typical. He went three places,
- Lemon Creek, Palmer, Lemon Creek, in a six-month period of
- time. He has to be the one responsible for his care, in
- 16 letting us know what it is that he needs.
- 17 Q Do you remember having any specific discussions 18 with Mr. Hyden about Charlie Davis?
 - A No, I don't remember.
- 20 Q Did you ever talk to Mr. Henry about Charlie
- 21 Davis?

19

- 22 A Not that I remember.
- 23 How about Dr. Luben?
- 24 He wasn't on. Never talked to him about it.
- 25 Ever talk to Dr. Billman about Charlie Davis?

Page 117

- 1 That I may have.
- 2 But not that appears in your notes anywhere?
- 3 A I didn't make any notes on that.
- 4 Q Any memory of ever talking to Dr. Kiester about
- 5 Charlie Davis?
- 6 A Not specifically. I'd have to go back through
- 7 the old logs to see who was in, if it was written down.
- The dates -- it's around the time where the physicians 8
- 9 were starting to change.
- 10 Q In the logs that we've looked at this morning, 11 there's no indication that Dr. Kiester was ever involved
- 12 in Charlie Davis's treatment, is there?
- 13 A None.
- 14 Same thing with Dr. Christensen? 0
- 15 Correct.

17

- 16 No indication whatsoever, right? Q
 - A None.
- 18 Mr. Davis ever complain to you that he was not
- 19 getting his medication?
- 20 A Not to me, that I remember. I believe that's
- 21 one of the -- you know, that would have been an issue that
- 22 I would have discussed on how to access and let me know:
- 23 If you're not getting something you need, you've got to
- 24 put it down in writing so I know.
- 25 Q Did Mr. Davis ever tell you that the COs were

30 (Pages 114 to 117)

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A No.

Page 118 Page 120 cutting the med lines? 1 Q Have you been asked to search the records of the 2 A I don't understand. medical staff in Palmer for -- in response to this case? 3 Q Were cutting off the medication line before 3 MS. KAMM: Could I say something too, Tom? 4 everybody got their medication. 4 MR. MATTHEWS: Sure. 5 A I've not heard that before, that I can remember. 5 MS. KAMM: We brought that little packet to give 6 That would be something that I would be talking to the 6 to you today. In fact, what you took and renumbered as superintendent about, if I -- even the allegation of that. 7 No. 9 -- as your Exhibit No. 9 -- these are copies of all 8 Q Mr. Davis raise that at all during his meeting 8 the documents that we have also given to you in response 9 with you? 9 to defendant's response to plaintiff's third set of 10 A Not that I remember. In that line of thought, 10 requests for production to defendants. But if you want to 11 there's a set time frame for med passing. And they pass 11 go ahead and ask him questions, go ahead. 12 the meds in that time frame, and then they close up shop, 12 MR. MATTHEWS: Well, all I want to -- all I 13 and the last guy in line is the last guy in line. If really want to do is to tie up this loose end and make 13 14 somebody comes up 10 minutes after the line is gone and sure there's no other documents out there that anybody's 14 15 the med cart has gone to another part of the institution, 15 been able to find responsive to our request. 16 they might miss that way. MS. KAMM: He's not the document keeper. 16 17 Q Okay. 17 THE WITNESS: Correct. 18 A If that's answering your question. 18 MR. MATTHEWS: And that's what I --19 Q Well, I think so, but let me give you a 19 THE WITNESS: I was asked questions on these and 20 different example. 20 I referred to the people that possibly could answer that. 21 A Okay. 21 MR. MATTHEWS: Okay. 22 Q If the med -- if there's a set time frame for 22 THE WITNESS: When an inmate leaves the 23 passing out meds --23 facility, the only thing that I've ever had are the 24 A Right. 24 medical records and that goes to the facility where they 25 Q - and it's to run from eight to nine P.M., and 25 were at, and then, when they're discharged, to a Page 119 Page 121 nine P.M. rolls along and there's still ten people in centralized area. So the majority of that I wouldn't have line, have you ever heard of an instance where the COs 2 access to. 3 have said, you 10 are going to have to wait? 3 BY MR. MATTHEWS: 4 A Not that's been brought to my attention. I 4 Q So with an inmate gone from the facility now for 5 wouldn't stand for that. 5 four years, those records would not be in Palmer anymore? 6 Q Is that the type of thing you would expect 6 A No. They would be archived in Anchorage, as 7 somebody to put in writing if they had a complaint about 7 long as he's out of jail. 8 8 MS. KAMM: If I might also say, Tom, I don't 9 A Oh, I would expect a grievance, most likely. At think you've had time to respond to -- or not respond, but 9 10 minimum, a COP-OUT, but I would expect somebody to 10 to review our response because we faxed it when you were complain in a formal manner on that. To me, if I was an out of town. The retention period is three years for a 12 inmate and that happened to me, I'd be very concerned. lot of DOC records. So that's why there are no Palmer PCC 12 13 (Exhibit 12 marked.) 13 minutes on daily staff meetings. 14 BY MR. MATTHEWS: 14 MR. MATTHEWS: Okay. You're quite right that I 15 Q We're getting to the end here. 15 have not had a chance to look at these and I appreciate 16 This may just be a formality, Mr. Hale, but let 16 that you did fax them up earlier this week. 17 me ask you whether you've seen Exhibit 12. 17 BY MR. MATTHEWS: 18 A No. 18 Q So you're not the records guy and you didn't 19 Q Well, let me ask it this way: Did you bring any bring any records in response to a subpoena? 19 20 documents with you today in order to respond to a request 20 for documents? 21 21 Q And with that, we have a formal response from 22 A No. 22 you in terms of the records that are available. So that 23 Q Were you asked to provide any documentation for 23 should suffice. 24 purposes of this deposition? 24

31 (Pages 118 to 121)

MS. KAMM: Right. You served with me that

25 subpoena, so I brought the records that I had, which are

Page 122

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- the same that we provided you.
- 2 MR. MATTHEWS: Okay. So there's nothing else
- 3 that can be provided at this point in time?
 - MS. KAMM: No.
 - BY MR. MATTHEWS:
 - Q Let me ask you this, Mr. Hale: You referred to a Monday meeting.
 - A Correct.
- 9 Q Is there a daily managers' meeting?
- 10 A Not that I'm involved in.
- 11 Q I may have misunderstood what Mr. Hyden said,
- 12 but there's a weekly managers' meeting.
- 13 A Correct. And I believe the security officers
- 14 and parole officers and the unit team members -- I think
- 15 they meet daily. But it's not something I've ever been
- 16 involved with. 17
 - Q So if there are daily meetings that occur, it may be something that doesn't include medical representatives?
- 20 A Or managers. Floor workers, people that are 21 actually physically doing hands-on, day-to-day in 22 population.
- 23 Q The times that you have participated in a 24 medical advisory committee, is there a write-up that's
- 25 typically done?

Page 123

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- 1 A Not that I've done. I mean, I would assume --2 well, because I've seen write-ups from those, so somebody
- 3 has to do something along those lines.
 - Q Are something like minutes kept of those meetings?
- 6 A I would guess, and/or -- you know, like the
- 7 appeals or -- what I see from the medical advisory
- 8 committee, when it was fully functioning back in those 9
- days, would be a response to -- I've requested something;
- 10 I want somebody to have a procedure done. And they would
- 11 either approve it, deny it, or defer it. And I would get
- 12 something in writing back that I would generally put in
- 13 their medical records, on the status of a given test,
- 14 procedure, medication, whatever it is that I'm asking for.
- 15 Q If there was --
- 16 A Whether they keep a log of everything they
- 17 discuss or not, I've never seen that.
- 18 Q Are those meetings recorded, to your knowledge?
- 19 A I don't remember ever seeing a recorder. They
- 20 must have some way of doing it; I just -- I never paid
- 21 attention.
- 22 Q There has to be a way of documenting what
- 23 occurs?
- 24 A Yeah, I would think so.
- 25 Q Do you remember having any contact with

Page 124

- Mr. Davis after that grievance meeting on June 27th?
- A No, I can't remember any.
- 3 Q In your orders in the medical chart, you ordered
- that Mr. Davis have a PT/INR test done every 30 days,
- 5 correct?

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- A I have those written orders, yes.
- Q If that test wasn't done for more than 30 days,
- that would have been contrary to your order?

 - What's the ramification of that?
- A Well, if it's a long term, you know, you don't 11
- 12 have any idea of what their clotting factor is.
- 13 Potentially, they could get too high or too low.
- 14 Q Was one of Mr. Davis's complaints, when you met with him for his grievance, that he had not been given a
- 16 timely PT and INR test? 17
 - A I don't remember him specifically saying that.
- 18 He may have, but I don't remember that.
- 19 Q Did you have a process of going through medical
- 20 charts on a regular basis to make sure that your orders
- 21 were being complied with?
- 22 A No.
- 23 Q Was there any process for the medical staff to
- 24 review charts on a regular basis?
 - All charts, no. There's random reviews that are

Page 125

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- 1 done.
- 2 Q Is it the case that you would not review a
- medical chart typically unless an inmate came in for a
- request for medical services?
 - A That's one of the times. In a situation like
- him, he's on medication. So at minimum, every 90 days it
- would be a review of what's gone on in the last 90 days,
- 8 making sure that, if something was ordered, that it was
- 9
- 10 Q Given the number of medical conditions that
- Mr. Davis had and the number of medications that he was
- 12 taking, do you think reviewing his chart every 90 days was
- 13 appropriate?
 - A Yes, at a minimum.
- 15 Q You don't think it was necessary to do it more
- 16 than that?
- 17 A Again, you have to individualize doing this. We
- were doing other things, like the flow sheet of blood
- 19 pressures and the lab tests when they come in; you're
- 20 reviewing it each time they have that.
- 21 Q Would you agree, Mr. Hale, that Mr. Davis, as a
- 22 prisoner with seven different medications and an implanted
- 23 defibrillator, was somewhat unique?
- 24 A Slightly. I've had people on 23 different
- medications and multiple prosthetic devices that are much

32 (Pages 122 to 125)

August 25, 2006

		1	,
	Page 126	5	Page 128
1	more unique.	1	problems that they've had for the last six months or year
2	Q Would it be fair to describe Mr. Davis, from	2	
3		3	impossible to do that. And so they ask a series of
4	A Well, no, he wasn't typical, but I've seen many	4	questions. Dizziness, in and of itself you know, it
5		5	can be something really minor; it could be something
6		6	significant. I would expect the nurses to try and get a
7	incorporated into it, he was an individual.	7	better idea of what's going on: Is this something that's
8	Q Did Mr. Davis get any special care because of	8	happened in the last five minutes, the last hour, has it
9	his medical conditions?	9	been going on for weeks, months, years, that sort of
10		10	
11		11	
12		12	
13		1	Francisco, 1 toly on the harses daily
14		14	look on death's door; do they have other complaints.
15		15	versus somebody that comes up with a laundry list of
16		16	problems. Most of the time they're pretty good at it.
17		17	MR. MATTHEWS: Thank you, Mr. Hale. I
18	8	18	appreciate your time.
19		19	THE WITNESS: All right.
20		20	MR. MATTHEWS: That's all the questions I have.
21	A Correct.	21	MS. KAMM: No questions.
22	Q But if he made complaints to them about his	22	(Proceedings adjourned at 1:10 p.m.)
23	medical condition in the med line, that wasn't the	23	(Frocedings adjourned at 1.10 p.m.)
24	appropriate place to do it, from your perspective?	24	
25	A If it was a routine complaint, correct. If he	25	
***********	Page 127	ļ	Page 129
1	•		- I
1 2	had an emergency, they'd deal with it on the spot.	1 2	CERTIFICATE
3	Q If he was complaining of dizziness, nosebleeds,	ı	I hereby certify that I have read the foregoing transcript and accept it as true and correct, with the
ა 4	fainting spells, things like that, is that an emergency?	ı	following exceptions:
5	A It depends on what the nurse triage does.	5	
6	That's why we have the nurses. They're taught how to	6	PAGE LINE CORRECTION
7	triage those situations. And it may be an emergency; it may not.	7	
8		8	
9	Q And if it's not considered an emergency at the time, would he typically be told, put in a COP-OUT, come	9	
10	to clinic?	10	
11	A Right, fill out a COP-OUT.	11	
12	Q So if you fill out the paperwork correctly, you	12 13	
13	will get seen?	14	
14	A If necessary. You may not be seen if you fill	15	
15	in a COP-OUT. Again, it goes back to the triage. The	16	
16	nurses triage are supposed to triage any condition that	17	
17	comes along.	18	
18	Q Any condition that comes along in a med line or	19	
19	any condition		Date: 8/25/06 Roger Hale
20	A At all.	20	
21	Q Any	21	(Use additional paper to note corrections as
22	A Because there was a process for them to access		needed, signing and dating each page.) (SW)
23	medical. And the routinely I can't say specifically	22	
24	on Mr. Davis; I wasn't there. But routinely, inmates come	23 24	
	up at med lines and they'll have a laundry list of	25	
	up at med fines and they it have a laundry list of	20	

33 (Pages 126 to 129)

Roger Hale August 25, 2006

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Pag	ge 130	
1	REPORTER'S CERTIFICATE	
2	I, SUSAN J. WARNICK, RPR, and Notary Public in	
3	and for the State of Alaska do hereby certify:	
4	That the witness in the foregoing proceedings was	
5	duly sworn; that the proceedings were then taken before me	
6	at the time and place herein set forth; that the testimony	
7	and proceedings were reported stenographically by me and	
8	later transcribed under my direction by computer	
9	transcription; that the foregoing is a true record of the	
10	testimony and proceedings taken at that time; and that I	
11	am not a party to nor have I any interest in the outcome	
12	of the action herein contained.	
13	IN WITNESS WHEREOF, I have hereunto subscribed my	
14	hand and affixed my seal this day of,	
15	2006.	
16		
17		
	<u> </u>	
18	SUSAN J. WARNICK,	
	Registered Professional Reporter	
19	Notary Public for Alaska	
20	· ·	
	My Commission Expires: April 8, 2010	
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